



## VIRTUAL SECURITY OPERATIONS CENTRE (VSOC) SERVICES AND TRAINING ON CYBERSECURITY FOR SMALL, MICRO AND MEDIUM ENTERPRISES (SMMEs) IN THE PRIVATE SECURITY AND LEGAL SERVICES SECTORS

The Safety and Security Sector Education and Training Authority (**SASSETA**) in partnership with the Council for Scientific and Industrial Research (**CSIR**) hereby invites Small, Micro and Medium Enterprises (SMMEs) in the Private Security and Legal Sectors to apply to be provided with Virtual Security Operations Centre (VSOC) Services and training on Cybersecurity (**Cyber Excellence Program**) to be offered by the CSIR for a period of two (2) years.

The Cyber Excellence Programme consists of Virtual Security Operations Centre (VSOC) Services which offers around-the-clock cybersecurity services such as security monitoring, incident handling & response, security posture analysis & reporting, cybersecurity awareness training and synchronised management of devices, networks, and applications to maintain security and compliance for our clients. This also includes periodic security checks of devices, networks, and applications for vulnerabilities to detect and identify issues before they become threats.

Successful applicants will be provided with the following, for a period of 24 months:

- VSOC Services for incident monitoring and response.
- Endpoint Detection and Response (EDR) licences for devices.
- Installation of EDR agent on user machines and servers.
- Monitoring of endpoints (user-machines and servers) for malicious activity.
- Responses to malicious events.
- Support for cybersecurity risk management, governance, incident response, and for major incidents CSIR will provide a cybersecurity specialist to assist with investigations, disaster recovery and business continuity, and digital forensics remotely.
- Provision of Monthly System Generated Reports for applicants.
- SMME Cybersecurity Training (Awareness and/or capability development and improvement of their security posture).
- Provide a centralised dashboard to capture the risk posture and maturity levels of the organisation at any given point in time.
- Automate security processes to reduce resource drain and threat response timelines.

The following are the mandatory requirements that must be met by applicants, to be considered for the programme:

- The applicants must be Private Security Firms or Legal Firms or Law Clinics that are employing less than 50 employees and are paying the skills development levies to SASSETA or Exempt from payment.
- The applicants must be in possession of a valid PSIRA registration for Private Security Companies, or a Fidelity Fund Certificate (FFC) for Law Firms or Law Clinics.

- The applicants must have internet connectivity and digital data that is on an endpoint (user machine or server). The following minimum operating systems are supported by the VSOC:
  - Microsoft Windows OS
  - Linux OS
  - Mac OS X
- The applicants must provide a copy of a valid tax clearance certificate / certificate of good standing issued by SARS with a one-time pin.
- The applicants must provide a copy of a valid BBB-EE certificates / sworn affidavits, for Applicant.
- The applicants must provide copies of company registration documents (CIPC) or other relevant registration documents / partnership agreements.
- The applicants must provide valid COID Certificate or relevant public insurance.

Shortlisted applicants shall be required to submit valid documentation (as at the time of application) relating to the above mandatory requirements within 7 days of request. Incomplete (information and/or documents required above not provided when requested) will be summarily disqualified without recourse. No later applications will be accepted.

<u>Click here</u> to complete the application form.

For any queries and assistance with regards to the training opportunity for SMMEs, please call the SASSETA Call Centre on 011 087 5555/5500 or email <u>smme@sasseta.org.za</u>

Closing Date: 29 February 2024 at 23:59:59 (Mid-night).